



Boarding Policy

When you decide to board your pet with us, we consider them to be our guest. We see it as our responsibility to provide them with the best boarding experience possible. Our policies are designed with that goal in mind. Please read these policies and let us know if you have any questions.

1. Responsible Care - We consider it our responsibility to provide proper care for your pet. We feed the finest pet foods on the market. In most cases we use Purina EN. Boarding is stressful for your pet and EN was designed to be used in situations where digestive stress is likely. However, we will be happy to follow your feeding instructions, just let us know. If you feed a special food that we do not have, you can bring it and we will feed it as directed by you. In good weather, we take dogs out twice daily to spend a little time in our outdoor runs. This provides variety and exercise and gives us a chance to observe your pet more closely. We are also able to clean your pet's kennel more thoroughly while they enjoy some sunshine. Cats are boarded in their own room in specially designed "condo units". These units have a resting bench to keep cats from hiding in the litter box. We keep an aquarium in the cat room to provide some visual stimulation. The cats love it!

2. Hospitalized Patients - We have a separate area for keeping hospitalized patients. We also have an Isolation Ward for separating contagious disease animals away from our other patients and boarders. We make every effort possible to prevent your pet from being exposed to any disease while boarding with us.

3. Vaccinations - We strongly recommend that all pets boarded here be vaccinated as outlined in our Annual Wellness Plan. Proper vaccination protects your pet against many deadly diseases. Because we keep our pets in individual kennels separated by block walls or stainless steel, exposure risk is greatly minimized. We reserve the right to not board any animal who has not been properly vaccinated.

4. Fleas and ticks - Pets will be examined for fleas and ticks. All pets left for boarding or medical care will be treated for fleas and ticks if necessary. The cost of this treatment is minimal but will be added to your pet's boarding bill.

5. Illness - If any evidence of illness develops while your pet is staying with us, we will provide treatment as determined by one of our Veterinarians. We will always make every effort to contact you to keep you informed and to obtain permission. However, if we are not able to contact you in a timely manner, we will make treatment decisions consistent with customary Veterinary Medical standards. Boarding your pet with us constitutes permission by you to provide such treatment and agreement by you to be responsible for the costs involved.

6. Aggressive Pets - We must be able to handle pets safely and humanely in order to provide the kind of care they deserve. If that is not possible, we may not be able to board a particular pet. Please let us know if your pet's temperament is aggressive.

Please let us know if there is any way we can better serve you and your pet. Thank you!